

SLEEP AUSTRALASIA ADJUSTABLE BED TROUBLESHOOTING MANUAL

TROUBLESHOOTING

SYMPTOMS	SOLUTIONS
The base does not respond when the remote is used. Remote LED illuminates and appears to be normal.	Perform any or all of the following: *Check that the power cord is plugged into a working and grounded electrical outlet.
	*Check that the light on the control box is on. *Check the home circuit breaker and fuses. *Unplug the power cord from the outlet. After a minute, plug it back in. Press any button on the remote. The base should be working.
The remote does not work or light up	*Try Synchronization of remote to control box. Find your model in the manual for instructions.
The remote does not work or light up.	Check the remote LED Light is lighting up when pressed. If not, please replace 2 * 1.5V batteries.
Battery Backup when power failure.	You must purchase 2*9V batteries and install them in the AC/DC adapter on the Power Unit. This functions as a battery backup, which will allow the base to adjust to the flat position.
Base stutters while in motion.	*Clear any clutter or obstructions under and around the adjustable base. Radio frequency interference from other remotes or electronic devices may affect normal operation.
	*Check batteries in remote.
	* Assure the keys on remote are being pressed firmly down when operating the head and foot buttons.
Massage Motor/s Seems Excessively Loud During Operation. (If have massage function)	*Tighten up the massage motor/s to the adjustable base.
	*Hard surface flooring may cause added vibration. Place carpet pieces or rubber furniture cups under each leg or caster of the bed.
	*Check that the bed is not in direct contact with a wall, nightstand, or other object that may cause vibration or noise.
	*If adjustable base is installed on top of a bed frame, check that the massage motors are not causing bed frame (or bed frame components) to vibrate or rattle.
	*If a headboard is utilized, please check that the attachment hardware is tightened firmly.
The massage motor does not work.(If have massage function)	Please ensure all the cords inserted properly. If the massage motor still does not work, the massage unit needs to be replaced:
	*Remove the massage rubber pad. Remove the massage motor and replace with new one.
	*Cover the rubber pad again and insert the cord to the control box.
	*Press massage button to try if it works or not.
Unwanted noise/sounds when operational	Being a mechanical product general servicing might be required. Clearing dust, spraying WD40 into joins and tightening up screws fixes most problems and unwanted sounds.

unwanted sounds.





Control Box



Remote





Control Box



Remote





Control Box



Remote

Hold in button on control box for 3 seconds, the button will keep flashing, then press any button (except the flashlight button) of remote control. The button turns blue.







Control Box



Remote

Hold link button on the control box until light flashing, press and hold SW button until back light flashing, then press head up, then beep.





Remote

Hold the button on control box for 3 seconds, light starts to flash, then press and hold head up & foot up.





Remote

Hold in both head up and foot up buttons on remote, while holding in the buttons press the small blue button on the extension cord. You will hear three quick beeping sounds. Press the head up button and quickly release.



Designed by Sleep australasia



Control Box



Remote



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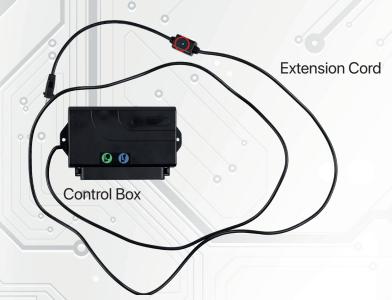


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Remote







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Remote